Pembroke's Family Medicine Teaching Unit Is Relocating To Newly-Renovated Space At PRH To Improve Patient Experience And Expand Practice

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PEMBROKE - Effective August 30th, the Pembroke Family Medicine Teaching Unit and affiliated physician offices will be relocated to the newly-renovated 4th floor of Tower D at the Pembroke Regional Hospital.

The unit and offices will be closed August 27th to facilitate the move from the 2nd floor of Tower C – their home for the past 13 years.

"Pembroke's Family Medicine Teaching Unit is a large teaching practice affiliated with the University of Ottawa focused on training family practice residents and medical students with the aim of setting them up for a future rural family practice," said Dr. Richard Johnson, Lead Physician and Residency Program Director who was trained on the unit as a resident himself from 2012 to 2014.

As a tenant at PRH, Dr. Johnson said he and his team are excited to occupy the new modern space which will offer an improved patient experience and allow for the expansion of the practice in order to be able to better serve the needs of unattached patients in our region.

This fall, two physicians will join the group – for a total complement of eight physicians, two physician assistants, six medical residents and visiting medical students, with additional capacity to allow for added growth in the future.

Despite the growth, Dr. Johnson said the practice won't be accepting new patients directly. Instead, those requiring a family physician are asked to register online with Health Care Connect (Ontario.ca/healthcareconnect).

Existing patients have been notified of the move and, with limited parking in the Tower D parking lot, they are being asked to park in the Deacon Street lot when coming for an appointment unless they have mobility issue. If this is the case, they are being asked to consider having someone drop them off at the Tower D entrance then proceed to the Deacon Street lot. If they are the ones driving, they can remain in the Tower D lot. Patients have also been told that while the office address has changed, the phone number has not.

Since opening in 2008, Pembroke's Family Medicine Teaching Unit has been home to 26 residents who have each completed a two-year placement, the most recent of which are due for completion in 2022 and 2023. Of those who have completed their residency, 19 are currently practicing in Renfrew County.

FOR MORE INFORMATION, PLEASE CONTACT: Christine Caron-Goulet Docs203@gmail.com (613) 732-3422